# **Dental Surgeons**

# **Gregory A Foster BDS** 70673

Dr Foster graduated from the University of Sheffield in 1995. After completing vocational training, he moved to Manchester and joined the practice in 2002 as an associate, before taking over the practice in 2006. Dr Foster is committed to continuing professional development and has completed the prestigious one year St Anne's Restorative Dentistry course. He has also been awarded a diploma in advanced General Dental Practice at Birmingham University.

# Andrew J Gawthorpe BDS 70674

Dr Gawthorpe graduated from the University of Sheffield in 1995. After completing vocational training he moved to Manchester, followed by Private practice near London from 2001 before returning to Manchester to take over the practice in 2006. Dr Gawthorpe has continually enhanced his dental skills since qualification, including the respected one-year Certificate in Dental Practice Management. He has also been awarded a diploma in Advanced General Dental Practice at Birmingham University.

# Hvaienist

Laura Turner Dip DH DT	159436
Practice Manager	
Julie Buckley	149137
Administration	
Rebecca Fennell	161259
Dental Nurses	
Natalie Woodward	221346
Hannah Aylett	222472
Hannah Murray	313195
Emelia Hulme (trainee)	

GDC No:

#### Location

The practice is located close to Stalybridge town centre. There is ample parking on the adjacent side road. Unfortunately, the building is currently unsuitable for wheelchair access.





42 Acres Lane
Stalybridge
Cheshire
SK15 2JU
0161 338 2341
www.stalybridgedentalcare.co.uk

#### Treatment at the Practice

We offer a full range of preventive and cosmetic dentistry. Both Dr Foster and Dr Gawthorpe are particularly interested in restorative and cosmetic dentistry.

We are especially sympathetic to the needs of anxious patients and spend all the necessary time required to overcome any fears of treatment.

Prevention of dental problems is our priority. Our hygienist is committed to help you learn how to stop gum disease and tooth decay before it starts.

Our dental team undertakes regular professional development to keep their knowledge and skills up to date.

## Care at the Practice

We provide private dental care for adults and children. We recommend that all our patients are on a Dental Payment plan. Further details are available at reception.

## **Appointments**

Our reception staff will endeavour to provide you with an appointment time that is convenient for you. In the event that you need to cancel your appointment, please give plenty of notice so that the time may be given to another patient. A charge will be made If less than 24 hours' notice, or failure to attend your appointment.

#### Communication

Good communication with our patients is very important to us. We will take time to explain proposed treatments and alternatives to you.

We welcome feedback about your treatment or any other aspect of the practice. Please speak to our practice manager.

## **Payment**

After discussion with the dentist, all patients will receive a treatment plan and estimate.

We request that all fees are paid either in advance, or on the day that the treatment is provided. Credit and debit cards are accepted.

#### **Patient Satisfaction**

Our aim is for you to be entirely satisfied with the care and treatment that you receive at the practice. If any treatment fails in the first year, we will replace, repair or provide a refund, depending on the circumstances. If you are not satisfied with the level of service we provide, please notify Julie Buckley, our practice manager, and we will

deal with your complaint promptly, according to the practice's complaints policy (displayed at reception).

Practice policies for Infection Control and Confidentiality are available upon request.

If you have any suggestions for ways that we could improve our service, please let us know.

# **Opening Hours**

The practice is open and dentists are available for appointments from Monday to Friday 9am to 5.30 pm and late appointments available on Mondays. Saturday morning appointments between 9am and 1pm, once a month.

## **Emergency Care**

During normal hours, we will offer a same day appointment to dental emergencies. Patients of the practice who have a dental emergency when the practice is not open should telephone 0161 338 2341 and a recorded message will give details of emergency number.

## Recommendations

If you are pleased with the care and treatment you receive from our practice, please recommend us to others. We welcome new patients.